



2015 OCT -1 AMII: 42

IN THE MATTER OF:

Addition of Gulf Coast Investigative Solutions, LLC, to the List of Surplus Trustees.

DOAH # 15-5010 DFS # 175766-15-CI

#### **FINAL ORDER**

The Department of Financial Services ("Department"), being authorized and directed to administer section 45.034, Florida Statutes (2014), issues this Final Order approving the application for certification as a surplus trustee filed by Gulf Coast Investigative Solutions, LLC.

#### STATEMENTS OF FACT

- 1. Gulf Coast Investigative Solutions, LLC ("Gulf Coast"), filed an application for certification as a surplus trustee. The application package included all substantive requirements under section 45.034, Florida Statutes.
- 2. On August 10, 2015, the Department issued an Amended Notice of Intent to deny the application as untimely. Exhibit A.
- 3. Gulf Coast timely filed a petition with DOAH challenging the Amended Notice of Intent.
- 4. Gulf Coast maintained that the application was delivered by a courier from CourierXpress, an express hand-delivery service, on May 29, 2015. In support of its claim, Gulf Coast provided a May 29th email exchange between a principal of Gulf Coast and the courier. The

<sup>&</sup>lt;sup>1</sup> The Gulf Coast application was submitted with another application, Florida Surplus Trustee, which was denied on substantive grounds in addition to being untimely. That denial was not challenged and is not affected by this Final Order.

email was insufficient to reverse the denial. Counsel for the Department contacted the courier and learned that the courier failed to obtain or request a receipt of delivery and could not identify the person to whom the package was delivered. Thus, Gulf Coast was initially unable to sufficiently establish that its completed application existed on May 29th.

- 5. In preparation for legal proceedings, the Department investigated the matter by, among many other things, requesting that Gulf Coast produce a tracking number for the package delivered to the courier by the United States Postal Service ("USPS") or FedEx; interviewing potential witnesses; and submitting a Freedom of Information Act ("FOIA") request with USPS.
- 6. Over a two-month span, Gulf Coast was unable to find or produce a tracking number—despite repeated requests from counsel for both Gulf Coast and the Department. In early September, the Department filed a FOIA request with USPS. The request sought all USPS tracking numbers for deliveries made to CourierXpress between the dates of May 28 and June 2 of 2015.<sup>2</sup>
- 7. On September 18, 2015, counsel for the Department informed counsel for Gulf Coast about the FOIA request. Approximately five hours later, counsel for Gulf Coast delivered the tracking number and an "air bill" receipt to the Department. Exhibit B. As a result, the Department finds that Gulf Coast delivered the application to the Department prior to the June 1st deadline.
- 8. On September 22, 2015, the parties settled the case before DOAH, entering into an agreement whereby Gulf Coast agreed to withdraw the DOAH petition and the Department agreed to certify Gulf Coast as a surplus trustee, effective immediately upon remand of the case from DOAH. Exhibit C. On September 23, 2015, Gulf Coast voluntarily dismissed the petition before DOAH. Exhibit D.

<sup>&</sup>lt;sup>2</sup> The CourierXpress website provides 2 addresses for customers to ship packages: (1) a "FedEx" address in Tallahassee; and (2) a "USPS" address with a PO Box in Monticello, Florida.

- 9. Additionally, the Department finds as follows:
  - a. On May 28, 2015, Gulf Coast sent its application for certification as a surplus trustee to CourierXpress via USPS. The package was delivered to the courier at approximately 9:21 a.m., on May 29, 2015. Exhibit B.
  - b. The courier stated that the package was hand-delivered at approximately 4:00 p.m., on Friday, May 29, 2015. In light of the newly discovered evidence coupled with existing factual evidence, the Department finds that Gulf Coast complied with the June 1st deadline for applications pursuant to section 45.034(4), Florida Statutes.

#### **CONCLUSIONS OF LAW**

10. Subsection 45.034(4), Florida Statutes, states in part:

"The Department of Financial Services shall certify any surplus trustee that applies and qualifies. Applications must be filed by June 1 . . . ." (emphasis added).

11. The application for certification as a surplus trustee filed by Gulf Coast Investigative Solutions, LLC, was delivered to the Department on or before June 1, 2015, and met all other requirements under section 45.034, Florida Statutes. Therefore, Gulf Coast is entitled to certification by the Department.

BASED UPON THE FOREGOING statements of fact and conclusions of law, the Department APPROVES the application for certification as a surplus trustee filed by Gulf Coast Investigative Solutions, LLC, and CERTIFIES Gulf Coast Investigative Solutions, LLC, as a surplus trustee, effective as of the date of this order.

ROBERT C. KNEIP Chief of Staff

#### **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by

FedEx and either Email or Fax on this 375 day of September 2015, to:

Evan B. Klinek, Esq. Greenspoon Marder, P.A. 200 East Broward Blvd., Suite1800 Fort Lauderdale, FL 33301-1874 Evan.Klinek@gmlaw.com

Mark Templeton

Assistant General Counsel

Florida Department of Financial Services

200 East Gaines Street

Tallahassee, Florida 32399-4247

Telephone: 850-413-4156 Counsel for the Department

cc Walter Graham
Bureau Chief
Bureau of Unclaimed Property
Florida Department of Financial Services
200 East Gaines Street
Tallahassee, Florida 32399

Mary Li Creasy Administrative Law Judge Division of Administrative Hearings 1230 Apalachee Parkway Tallahassee, Florida 32399-3060 Fax 850-921-6847



#### IN THE MATTER OF:

Application for Certification as a Surplus Trustee filed by Gulf Coast Investigative Solutions, LLC

DFS # 175766-15-CI

## **AMENDED NOTICE OF INTENT**

The Department Financial Services (Department'), being authorized and directed to administer section 45.034, Florida Statutes (2014), issues this amended notice of intent to enter a final order denying the application for certification as a surplus trustee filed by Gulf Coast Investigative Solutions, LLC.

## STATEMENT OF FACTS

1. On June 2, 2015, the Department received an application for certification as a surplus trustee filed by Gulf Coast Investigative Solutions, LLC ('Gulf Coast').

## CONCLUSIONS OF LAW

- 2. Subsection 45.034(4), Florida Statutes, states in part:
  - "The Department of Financial Services shall certify any surplus trustee that applies and qualifies. Applications must be filed by June 1..." (emphasis added).
- 3. The surplus trustee application for certification as a surplus trustee of Gulf Coast Investigative Solutions, LLC, was not filed on or before June 1, 2015. Therefore, the application should be denied.

BASED UPON THE FOREGOING statement of facts and the conclusions of law, the Department DENIES the application for certification as a surplus trustee filed by Gulf Coast



Investigative Solutions, LLC, with prejudice.

## **NOTICE OF RIGHTS**

NOTICE IS HEREBY given that you may request a hearing to be conducted in accordance with the provisions of §§ 120.569 and 120.57, Florida Statutes (2014). Request for a hearing must comply with the provisions of Rule 28-106.104(2), Florida Administrative Code and 28-106.201 or 28-106.301, Florida Administrative Code. Your request must be filed within twenty-one (21) days after receipt of this Amended Notice of Intent and must be filed with:

Julie Jones
DFS Agency Clerk
Department of Financial Services
612 Larson Building
200 E. Gaines Street
Tallahassee, FL 32399-0390

Failure to respond within twenty-one (21) days of receipt of this Amended Notice of

Intent shall be construed as a waiver of all rights to a hearing, and a Final Order will be entered
without further notice. Should you request such a hearing, you will have the right to be
represented by counsel or other qualified representative to offer testimony, either written or oral, to
call and cross-examine witnesses, and to have subpoenas and subpoenas duces tecum issued on
your behalf.

Pursuant to § 120.573, Florida Statutes (2014), you are advised that mediation is not available.

SUBMITTED THIS 10th day of August 2015.

PHILLIP CARLTON
Assistant Bureau Chief

Bureau of Unclaimed Property

Florida Department of Financial Services

# **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by

FedEx on this 10th day of August 2015, to:

Evan Brett Klinek, Esq. Greenspoon Marder, P. A. 200 E Broward Blvd Ste 1500 Fort Lauderdale, FL 33301-1874

Mark Templeton

Assistant General Counsel

Florida Department of Financial Services

200 East Gaines Street

Tallahassee, Florida 32399-4247

Telephone: 850-413-4156 Counsel for the Department English

Customer Service

USPS Mobile

Register / Sign in

# **■USPS.COM**

# USPS Tracking®



Customer Service > Have questions? We're here to help.



Available Actions

Proof of Delivery

Get Easy Tracking Updates > Sign up for My USPS.

Tracking Number: EK730039874US

On Time Scheduled Delivery Day: Friday, May 29, 2015, 10:30 am Money Back Guarantee Signed for By: WAIVED // TALLAHASSEE, FL 32303 // 9:21 am

## Product & Tracking Information

Postal Product:

Priority Mail Express 1-Day

Features:

PO to Addressee

Up to \$100 insurance included

Restrictions Apply

DATE & TIME

STATUS OF ITEM

LOCATION

May 29, 2015 , 9:21 am

Delivered, Left with individual

TALLAHASSEE, FL 32303

Your item was delivered to an individual at the address at 9:21 am on May 29, 2015 in TALLAHASSEE, FL 32303.

May 29, 2015 , 8:44 am

Arrived at Post Office

TALLAHASSEE, FL 32303

May 29, 2015 , 8:35 am

Departed USPS Facility

TALLAHASSEE, FL 32311

May 29, 2015 , 7:44 am

Arrived at USPS Origin Facility

TALLAHASSEE, FL 32311

May 28, 2015 , 7:54 pm

Arrived at USPS Facility

MIAMI, FL 33152

May 28, 2015 , 6:05 pm

Departed Post Office

HOLLYWOOD, FL 33024

May 28, 2015 , 4:57 pm

Acceptance

HOLLYWOOD, FL 33024

# Track Another Package

Tracking (or receipt) number

Track It

#### Manage Incoming Packages

Track all your packages from a dashboard No tracking numbers necessary.

Sign up for My USPS >



EXHIBIT B

HELPFUL LINKS

Contact Us Site Index

FAQs

ON ABOUT.USPS.COM

About USPS Home

Newsroom

USPS Service Updates

Forms & Publications
Government Services

Careers

OTHER USPS SITES

**Business Customer Gateway** 

Postal Inspectors Inspector General

Postal Explorer

National Postal Museum

Resources for Developers

LEGAL INFORMATION

Privacy Policy

Terms of Use FOIA

No FEAR Act EEO Data

Copyright © 2015 USPS. All Rights Reserved.

Search or Enter a Tracking Number

FROM: PLEASE PRINTIPE	INES S	K 7300574	
PAYABENT BY ACCOUNT (if applicable) UBPS* Corporate Acct. No.  Federal Agency Acct. No. or Postel Service* Acc. No.	Martor	UNITED STATES POSTAL SERVICE	*MAIL ★ EXPRESS™
DELIVERY OPTIONS (Customer Use Only)	ORIGIN (POSTAL SERV	(ICE USE ONLY)	☐ Military *** ☐ OPC
SAGNATURE REQUIRED Note: The maker must check the "Signmant Required" box if the realizer; 1) Requires the addresses 5 agrature: OR 2) Purchases addresses and some sections of a processes COD service OR 4) Purchases COD service OR 4) Purchases from the addresses of the processes of the control of the box to not checked, the Potest Service will see the figure in the addresses mail recognate to other secure location without attempting to obtain the addresses a signature of delivery Options.  No Saturday Delivery (delivered next business day)  Sunday/Holiday Delivery Required (additional fee, where available")  10:30 AM Delivery Required (additional fee, where available")  Telefor To USS'S, company of toost Poor Office "To variability."	BUDAY PO ZIP Code 33024 Data-Aspres (MADDYS)	Salphaned Delivery Late pains purply and part of the pains of the part of the	Postage  2 4 99  Insurance Fee COB Fee  \$
TO: OF REPX PRESS (HOLD AT COUNTER)	Time Accepted  // / / / / / / / / / / / / / / / / /	1030 AM Delkery Free  \$ Supplementally Premium Free	Return Recept Fee Live Animal Transportation Fee 5 5 5 Total Possage 5 Fees
TAllahassee FL	.46	S Aucesometric Establishes Interas	,2499
77P - * (ILE ADDRESSES ONLY)	DELIVERY (POSYAL SE Deskery Ameripi (MA/DOYY)	Employee  Diake	
Por pickup or USPS Tracking", visit USPS.com or call 800-222-1811.	Demony Alternat (LANCOLOGY)	Time Employee	
e in the title where it is a supplier to the contract of the c	LABEL 11 B, JANUARY BOLA		2-CUSTOMER COPY

1:37